Covid-19 Community Resources for Families

COVID-19 Info Line: 401-222-8022 Mon-Fri 8:30-4:30 *after hours call 211
Email: RIDOH.COVID19Questions@health.ri.gov

Medical/Health Information
Rhode Island Department of Health
Get updated information about coronavirus (Covid 19), by visiting the RI Department of Health Website. https://health.ri.gov/ and COVID-19 Info https://health.ri.gov/diseases

Centers for Disease Control and Prevention (CDC) https://www.cdc.gov/
World Health Organization (WHO) https://www.who.int/

*The Governor mandated: RI insurers must cover Telehealth appointments.

Health Insurance Information
A special enrollment period for Rhode Islanders without health insurance is now available through April 15th, 2020 to qualified individuals who are uninsured. Visit HealthSourceRI.com to enroll, or call customer support or use our web chat function between 8:00 a.m. and 6:00 p.m. Monday – Friday at 1-855-840-4774. For anyone who is concerned that they need to be tested for coronavirus -- or anyone who is seeking care because of coronavirus exposure -- coverage will start retroactively. https://healthsourceiri.com/coverage-through-healthsource-ri/

Utilities Assistance
The Governor mandated:
- Utility companies -electric, gas, water and sewer- cannot terminate services for any reason other than safety during the COVID-19 emergency.

Cox Cable

Internet providers that are lifting data caps during the coronavirus
Microsoft Office 365 - Get connected for free
Microsoft is providing six months of Office 365 tools for free for businesses, municipalities, K-12 and other entities, to assist with remote work. They're also offering free help with setup. More info here: http://www.doit.ri.gov/covid-19/

National Grid  https://www.nationalgridus.com/COVID-19
National Grid is temporarily suspending collections-related activities, including service disconnections, to lessen any financial hardship the COVID-19 pandemic may have on customers. These policies are effective immediately and will be in place through the end of April. They will evaluate their continued need at that time. Please note that regular billing will continue for all customers. To conveniently manage your account, you can do so online and avoid longer than usual wait times in the call center. You can also continue to pay your bill or find assistance through a variety of online tools. Please visit ngrid.com/billpay to explore convenient options.

Food Services and Support

Free Stop & Shop Gift Cards
The Roman Catholic Diocese of Providence will distribute Stop & Shop gift cards to people who are temporarily out of work due to the coronavirus pandemic, the diocese announced Tuesday. The cards will range from $25 to $50, and will be available for distribution at diocesan social service satellite offices in Woonsocket, West Warwick and Wakefield starting Wednesday. Please call:
West Warwick Office: 401-823-6211
Woonsocket Office: 401-762-2849
Wakefield Office: 401-783-3149

Free Lunches for Glocester Residents
The Glocester Department of Human Services - Food Pantry at Glocester Town Hall will be distributing free lunches to families on Wednesday 3/25 (drive up distribution). 9:00 - 1:00 pm. Please try to call ahead: Judy Branch (401) 568-6206 ext. 222

Free Breakfast / Lunch Meal bags for Foster Residents who have children attending Captain Isaac Paine Elementary School and the Regional Schools (Ponaganset Middle School & High School): The Foster Town Hall - Department of Human Services and The Foster Glocester Regional School District will be distributing bags of food each Tuesday starting March 24, 2020 from 10:00 am - 2:00 pm. Families who have children who attend Captain Isaac Paine can pick up Meal Bags from the Foster Town Hall. If Elementary school families have middle or high school students;
they can also get those meals through the Foster Town Hall. If your family only includes youth from the middle and/or high school; you should be picking up meals from Ponaganset High School - Meals will be distributed from the Cafeteria Entrance located at the back of the High School South Building.

List of restaurants offering free lunches for students.  
https://www.rimonthly.com/rode-island-schools-and-restaurants-offering-free-lunches-for-students/ *Please note KFC in Smithfield is no longer offering free lunch.

RI Food Bank Website: https://rifoodbank.org/ Phone: (401) 942-6325 Email: contactus@rifoodbank.org

Student Food Sites https://classicalchronicle.org/food-sites/

Emergency Assistance
Foster Dept. of Human Services - Emergency Assistance: If you are in need of emergency assistance (food, getting prescriptions, etc), you can contact Foster DHS at 401-392-9208. DHS food pantry will be open as long as Town Hall remains open (currently Mon - Thurs 10:00 a.m. to 2 p.m.). Additionally, several good Samaritans in town have contacted this office to offer their services to those in need during this crisis. Please call if you need assistance. Town Hall is trying to limit the amount of face-to-face contacts but we may still be able to help in other ways. Website: https://www.townoffoster.com/human-services

United Way of Rhode Island - 211
COVID-19 Community Economic Relief Fund - They will help with bills, rent, and food. You can call 1-866-211-9966. Also, the office is closed, but 211 is still available to help 24/7/365.
Get help with 211, your free and confidential resource for assistance with housing, food, childcare, and so much more. Call now to be connected with our team of specialists who are available 24 hours a day, 7 days a week, 365 days a year. http://www.uwri.org/2-1-1/
http://www.211.org/services/covid19

Unemployment Benefits
TDI / unemployment benefits - due to Covid-19

Employment Related Issues

The Rhode Island Department of Labor and Training has set up a COVID-19 Assistance Line and email address (401-462-2020; dlt.covid19@dlt.ri.gov). They are intended to provide support to people regarding COVID-19 and employment issues. The phone line is staffed Monday to Friday during business hours.

Crisis Links and Hotlines

Behavioral Health Link  401-414-LINK (5465)
BH Link’s mission is to ensure all Rhode Islanders 18+ experiencing mental health and substance use crises receive the appropriate services they need as quickly as possible in an environment that supports their recovery. For CONFIDENTIAL support and to get connected to care please call 401-414-LINK (5465)

Kids’ Link RI crisis hotline 1 (855) 543-5465
https://www.lifespan.org/centers-services/access-center-bradley-hospital
Kids’ Link RI™ is a hotline for children in emotional crisis. A program offered in collaboration with Gateway Healthcare, Lifespan, Hasbro Children’s Hospital and Bradley Hospital, Kids’ Link RI is available 24 hours a day, seven days a week for children suffering from behavioral problems or psychiatric illness.

National Suicide Hotline- 1-800-273-TALK (8255) https://suicidepreventionlifeline.org/
Butler Hospital hotline 1 (844) 401-0111 https://www.butler.org/assessment/

If you need help or have any questions please contact:
Glocester families contact School Social Worker Jen Gaudiana
jgaudiana@glocschools.org
Ponaganset High School Families contact School Social Worker Karlene Murray
kmurray@fgschool.com